

Enroll in a payment plan today!

CONVENIENT. FLEXIBLE. PERSONALIZED.

Greater Cincinnati Water Works has partnered with Promise Network to provide customers access to a comprehensive payment plan portal to increase payment success and lessen the burden of paying full charges for those struggling financially.

The PromisePay Portal Offers:



Access via mobile device, computer, or call center



Convenient payment types
(Credit/debit, ACH, Apple Pay, Google Pay, and Venmo)



SMS Text reminders and notifications



Payment flexibility and plan management options

For more information, visit [GCWW.promise-pay.com](https://www.gcww.promise-pay.com) today!



A Service of The City of Cincinnati

GREATER CINCINNATI
WATER WORKS

Promise Pay

city of
CINCINNATI

Notice Under the ADA

The City of Cincinnati will not discriminate against qualified individuals with disabilities in its programs, services, or activities. If you require any special accommodations or communication aids visit www.cincinnati-oh.gov/manager/ada.