

**SUPPORT FOR LOW/LIMITED INCOME RESIDENTS**

*This recommendaiton spreadsheet was used by the Focused Recommendation Groups on Property Tax Relief for Seniors and People Living with Disabilities/Special Needs and Resources for Low/Limited Income Residents. The information in this spreadsheet is a supplement to the recommendations and provides more detail on priority level, type of action needed for the recommendation, stakeholders, and more.*

<b>Recommendation</b>	<b>Method/Approach</b>	<b>Priority Level</b>	<b>Difficulty Level</b>	<b>Legislature Level</b>	<b>Implementation Stakeholders</b>	<b>Other Notes/Parking Lot</b>
<b>Recommendation 1</b> – Create an online portal with programs and resources for residents, both homeowners and renters.	Motion  Community input needed (focus group)	High	Easy - technology  Hard - human effort	City	City, non profits, other agencies, low/limited income residents, seniors	creating the system of stakeholders for gathering info and for distribution  working on non-digital distribution for those who may have challenges, such as seniors  communications plan  partner with schools, rec centers, health centers, etc. to help disseminate the information
<b>Recommendation 2</b> – Create a housing court with a dedicated support staff who are housing experts and can connect residents to resources.	Legislative	High	High	State		Would require commitment to resources to have support  Support the ongoing process
<b>Recommendation 3</b> – Make housing a priority by creating a position like the Chief Advocacy Officer role that would lead housing efforts for the City.	Motion and Ordinance	High	Medium	City	Invest in Neighborhoods, CDCs, Home Base, community councils, CPS, CAA, AHA, and others	advisory group/collaborative input group  liaison with all stakeholders - both internal to city and external
<b>Recommendation 4</b> – When a code complaint is filed in a geographic area with high development activity, require a social worker to accompany the building inspector to provide information on funds to help with repairs and directions to the portal.	Motion	Medium	Easy	City	Dept. of B&I, People Working Cooperatively, GCBH, Property Tax Working Group	in progress (social worker position in Dept. of B&I being advertised), more definition and clarity of the process is required
<b>Recommendation 5</b> – Create a lending program for contractors who work fairly with seniors and low-income households.	Motion and Ordinance	High (need more data, flesh out the program details)	Medium	City	City, lenders, GCMI, CDF, Dept of Economic Inclusion	Similar to program in Avondale (get the details)  Loss of contractors for small projects for low/limited income persons  Apprenticeships with trade schools
<b>Recommendation 6</b> – Provide funding for organizations that work with homeowners to help them stay in their homes.	Motion	High	Easy - technology  Human - difficult	City	City, non profits, other agencies, low, limited income residents, seniors	Tied to #1
<b>Recommendation 7</b> – Look to other cities on how they are addressing recommendations 1-7.	Motion (for report)	High	Easy	City	Property Tax Working Group	
<b>Recommendation 8</b> – Lobby the state to make changes that benefit home retention for individuals with low or limited-income, disabilities, seniors.	Lobby	High	High	State	Everybody - requires effort by City, lobbyist, County	