

June 15, 2017

**FOR YOUR INFORMATION**

To: Mayor and Members of Council

From: Harry Black, City Manager **HB**

Subject: Results Cincy Dashboards

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To further increase transparency and accountability, the Office of Performance and Data Analytics (OPDA) has created citywide “Results Dashboards,” organized by strategic priority goal, and offering a high-level performance snapshot of key topics, such as neighborhood cleaning, police calls for service, street maintenance and more.

**Results Cincy**

Like the CincyInsights dashboards, the data populating the Results Cincy dashboards is automatically refreshed daily, providing users with “real-time” information. All data used to power the results dashboards can be found on the City’s [Open Data Portal](#).

Results Cincy builds on CincyInsights and OPDA’s broader data efforts to find new and creative ways to make City data easily accessible, interactive, and even more user-friendly. Users may quickly see what’s happening where they live, and can filter by date range to check how activity has changed over time. A view of Results Cincy Dashboards is attached.

As with CincyInsights, community feedback is welcome and necessary. Additional Results Cincy Dashboards will be added over time to reflect citywide activity and community interest.

**The CincyInsights Results Cincy Dashboards are hyperlinked below:**

[Safer Streets](#)

- Heroin Overdose Responses
- Fire & Rescue Runs
- Emergency Medical Services (EMS) responses
- Police Calls for Service
- Shootings (by district and victim outcome)

[Growing Economy](#)

- Certified Vendors by ethnicity
- Certified vendors by vendor category

### Thriving and Healthy Neighborhoods

- Lots Abated (Private Lot Abatement Program)
- Potholes filled
- Greenspaces Maintained
- Return-to-Collect service requests
- Miles treated for snow (during winter weather)
- Miles swept (street sweeping program)
- Food license inspections
- Neighborhood cleaning requests

### Innovative Government

- Total Number of CincyStat meetings
- Total Number of CincyInsights (dashboards)
- Total Number of Open Data datasets
- Citizen Service Request: Satisfaction Ratings

### Fiscal Sustainability and Strategic Investment

- Pavement Condition Index (Street PCI Rating)
- Potholes filled
- Lane Miles Paved (full street rehabilitation)
- Lane Miles Paved (preventative maintenance)

### **Background**

Currently, the CincyInsights website features 16 interactive data visualization dashboards, ranging from real-time snow plow tracking information to heroin overdoses, customer service requests, and community council information. CincyInsights has been a very successful community engagement tool - receiving national attention and serving as a resource for various City departments and local community groups who report using these dashboards for strategic decision making and outreach. Since its launch six months ago, CincyInsights has averaged more than 10,000 hits per month.

On December 7, 2016, OPDA launched [CincyInsights](#), the City's interactive Open Data dashboard portal. CincyInsights dashboard pages make data accessible, understandable, and interactive by taking existing City data published to the Open Data Portal and translating the content into interactive maps, charts, and graphs. Users can see what's happening where they live, spot trends citywide, and filter data by month, location, date, and activity type.

### **Conclusion**

This progress is not possible without your continued commitment and support for the City's data and performance management initiatives.

Results Cincy is about transparency, improved customer service and creating inherent accountability for our combined performance. These results demonstrate the continued evolution and development of the City's efforts to use data to make Cincinnati the best managed city in the country.

Attachment



# Results Cincy

Search by Neighborhood!

For more information click on the tiles below!

## PCI: Street Conditions (2015)

Avg. Street PCI Rating

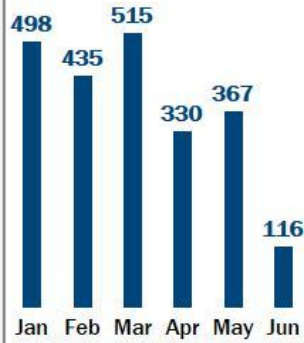
**67**

Citywide PCI

- Excellent **12%**
- Very Good **16%**
- Good **24%**
- Fair **24%**
- Poor **13%**
- Very Poor **8%**
- Failed **3%**

## Potholes Filled

**1,034**



## Lane Miles Paved

**2016**  
(completed)

**127**

**2017**  
(planned)

**120**

## Preventative Maintenance

**2016**  
(in progress)

**132**

**2017**  
(planned)

**150**

# Results Cincy

For more information click on the tiles below!

In Cincinnati from March 1, 2017 to June 14, 2017 in All neighborhood, there have been..



Select Your Neighborhood

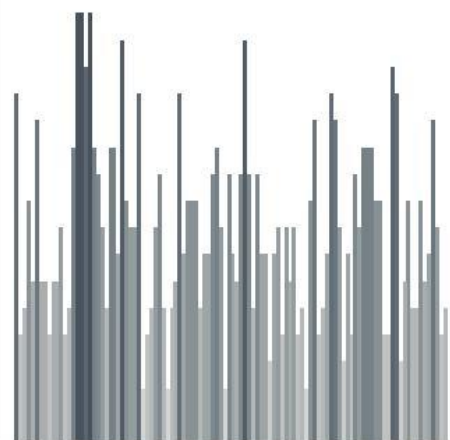
Select a Date Range

All

03/01/2017 12:00:00 AM to 06/30/2017 11:59:59 PM

## Heroin Overdose Responses

**836**



## Fire & Rescue Runs

**400**

March

**95**

April

**116**

May

**114**

June

**75**

## EMS Runs

**12,357**

**3,642**

**3,540**

**3,510**

**1,665**

Mar

Apr

May

Jun