

A Message from the Telephone Company

About The Strike

Some telephone employees are out on strike. The issue is a disagreement over wage increases. We believe our employees deserve a wage increase and have offered our largest increase ever, one we feel to be fair to employees, shareowners and customers, but non-inflationary.

About The Service

Your regularly dialed calls will not be affected in any way. This includes local calls and long distance calls. If it is necessary to have calling assistance, supervisory personnel will be sitting in for our operators to help. They will be on duty around the clock to provide any assistance you may need.

Things To Do For Faster Service

Information: Information service will be somewhat slower than usual. You can help by looking for the number in the Telephone Directory first—it's faster too, one call instead of two.

Long Distance: Operator answers may be slower for person-to-person, credit card and collect calls. We suggest you use Direct Distance Dialing rather than placing your call through an Operator. It's faster and cheaper when you dial the number direct instead of placing it person-to-person.

Emergency Calls: Although we will still handle emergency calls to the Operator, it may be faster for you to jot down emergency telephone numbers now so you may dial them direct if you need them.

Your Police Number _____

Your Fire Department _____

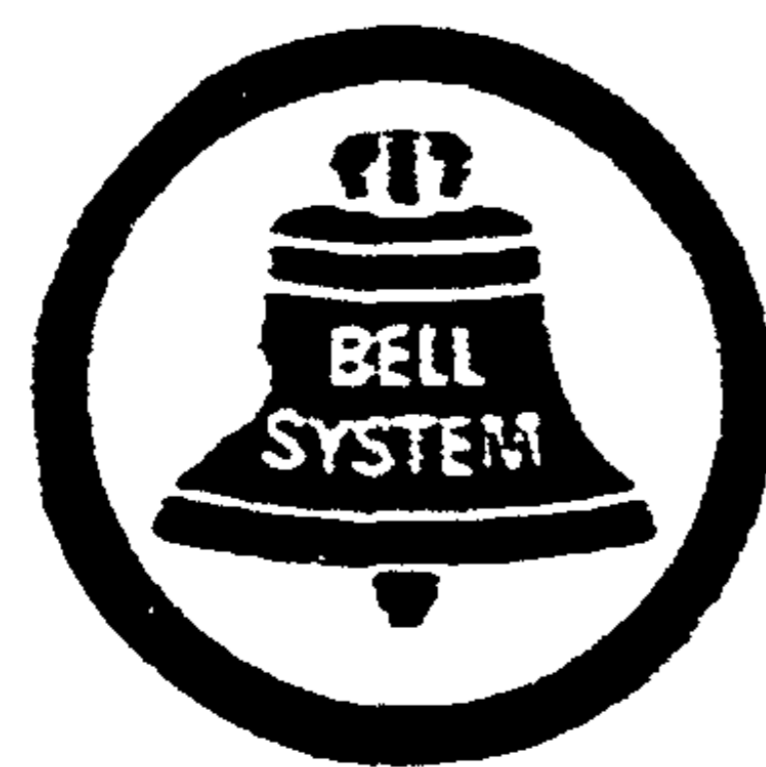
Ambulance or Life Squad _____

Your Doctor _____

And What We Are Doing

We're going to continue working for an agreement with the union leaders. In the meantime, we will be working around the clock to keep your telephone service operating as near normal as possible.

Sincerely,



**The Cincinnati and Suburban
Bell Telephone Company
Citizens Telephone Company**