

### **Citizen Complaint Authority . . .**

- Is fair and impartial
- Investigates serious interventions by police officers, such as discharge of firearms, deaths in custody, excessive force, improper pointing of firearms, improper searches and seizures, improper stops and discrimination/racial profiling. Complaints not investigated by Citizen Complaint Authority (CCA) are referred to Cincinnati Police Department (CPD) and handled through the Internal Investigations Section or the Citizen Complaint Resolution Process (CCRP).
- Is a result of the Collaborative Agreement signed in 2002 that required police to adopt community-oriented policing and the Memorandum of Understanding between the U.S. Department of Justice, the City and the CPD.
- Is independent from the Cincinnati Police Department
- Is focused on allegations of police misconduct
- Utilizes an investigative protocol and examines relevant information
- Makes recommendations to the City Manager and Cincinnati Police Department
- Provides one of these findings for each allegation:
  - **Unfounded** - investigation determined no facts support that the incident complained of actually occurred
  - **Sustained** - the allegation is supported by sufficient evidence to determine that the incident occurred and the actions of the officer were improper
  - **Not Sustained** - There are insufficient facts to decide whether the alleged misconduct occurred
  - **Exonerated** - Where the alleged conduct occurred but did not violate CPD policies, procedures, or training

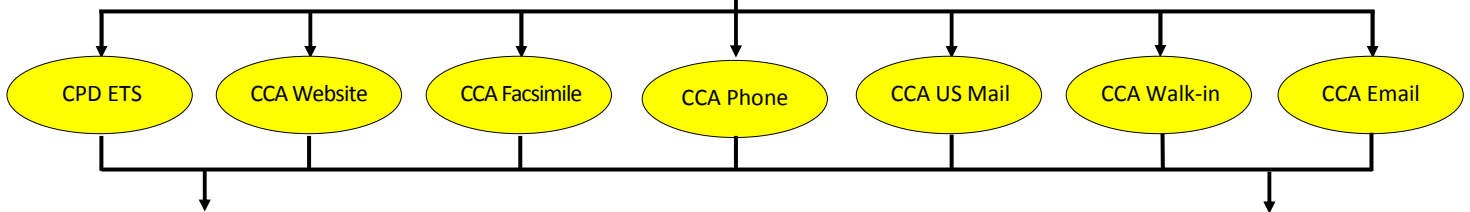
### **Citizen Complaint Authority**

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How a complaint is filed



**CCA investigates:**  
Death in Custody  
Discharge of Firearm/Taser  
Discrimination/Racial Profiling  
Excessive Force/Use of Force  
Improper Search/Seizure/Entry  
Improper Pointing of Firearms  
Improper Stop/Detention

All complaints received by CCA are referred to CPD Internal Investigations Section (IIS) for investigation or review through CPD's Citizen Complaint Resolution Process (CCRP).

Process followed for all CCA investigations

