



water

Our Most Essential Resource

Water rate increase — about 4 cents per day

Your water bills pay to keep your tap water safe, reliable and there for you whenever you turn it on.

Greater Cincinnati Water Works (GCWW) has been in the forefront of water treatment technology for many years. Maintaining state-of-the-art treatment is crucial to providing customers with the highest quality water.

The safety of the water you drink has always been our highest priority. We constantly monitor water quality, adjust treatment processes and implement new technologies to maintain our high standards. Our water main repair and replacement program keeps a plentiful supply of water flowing to customer's homes, businesses and the fire hydrants that guard them.

On January 1, 2017, a 3.75% water rate increase goes into effect for Greater Cincinnati Water Works customers. While no one wants to see rates go up, GCWW has been able to keep water rates among the lowest in the region (See page 2).

The Cost of Your Water

Mason residential and commercial customers are billed monthly and can estimate the water bill by utilizing the Table to the right. The water cost is based on the amount of water you use per month whether you are a residential or commercial customer.

For example, a single-family household using 8.3 CCF per month (6,208 gallons) would pay a monthly water bill of \$31.26 (\$13.648 for the first 2 CCF + \$2.796 times 6.3 CCF). The annual cost for water would be \$375.15 or about \$1.03 per day.

Please note that the rates in the table apply to water only. Sewer charges appear separately on the customer's bill. For information on sewer rate changes, check the Mason Matters newsletter.

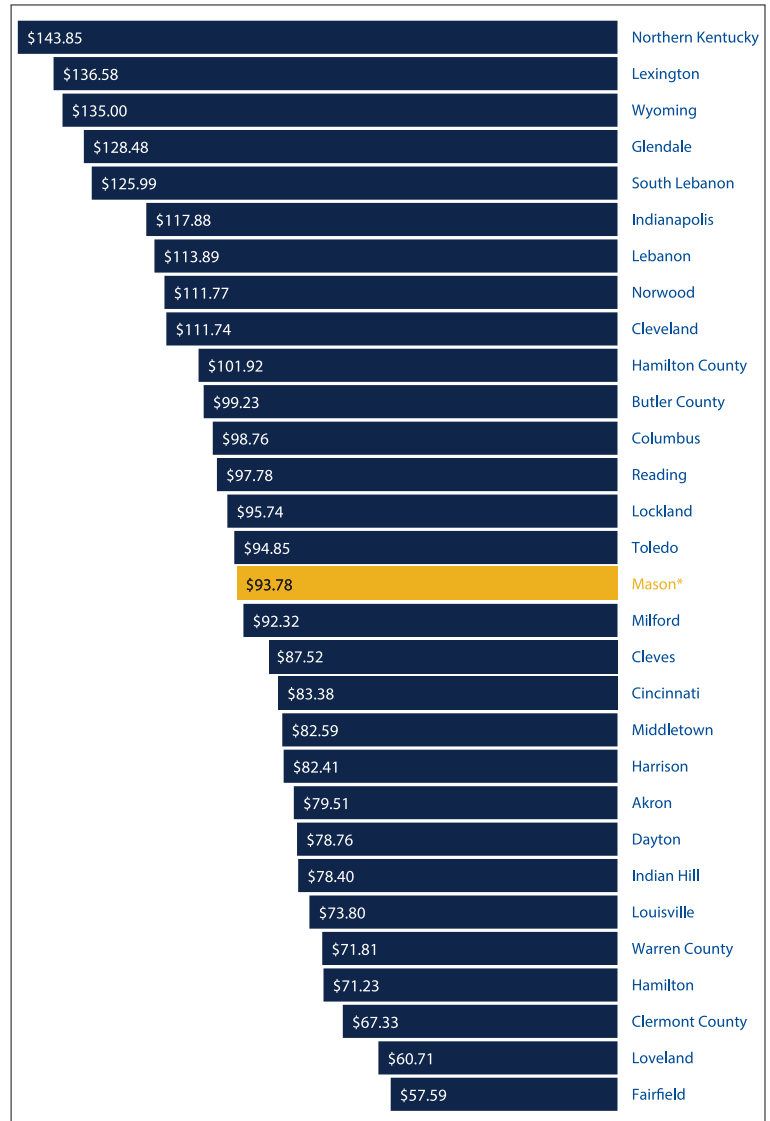
No one likes to see a utility bill go up, but our cost reduction efforts have kept the cost for large commercial and industrial customers to among the lowest in the region. Based on the example cited previously for a single-family household using 8.3 CCF per month, the monthly water bill increases by 4 cents per day. As you can see from the chart on page 2, our rates are still among the lowest in the region.

Mason Rate Table – Monthly Charges

UNIT TYPE	GALLONS	CCF*	COST/UNIT**
Residential	0 - 1,496	0 - 2	\$13.648
Commercial	0 - 1,496	0 - 2	\$25.431
RESIDENTIAL & COMMERCIAL WATER USE CHARGES (AFTER 2 CCF)	GALLONS	CCF	COST/UNIT
	1,497 - 9,724	3 - 13	\$2.796
	9,725 - 29,920	14 - 40	\$2.965
	29,921 - 50,116	41 - 67	\$3.339
	50,117 - 99,484	68 - 133	\$3.777
	99,485 - 299,200	134 - 400	\$4.228
	299,201 - 498,916	401 - 667	\$4.684
	498,917 and up	668 and up	\$5.138
NOTES			
*1 CCF = 748 GALLONS			
**Each Residential or Commercial unit is charged this amount even if no water is used.			



Quarterly Water Costs for the Average Single-Family Household



Water Utility /Cost per Quarter 25 CCF

*Rate effective January 1, 2017

*Comparisons show quartley

We're Still Lower & Safer!

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Before the water comes to your tap, Greater Cincinnati Water Works takes many steps to ensure its quality and safety. Our priority is safe drinking water. GCWW is proud to say that our water meets or exceeds every health standard developed by both the USEPA and Ohio EPA. On average we perform 600 tests a day, while treating and providing an average of 122 million gallons of the highest quality drinking water to more than 1.1 million people in parts of Hamilton, Butler, Warren and Clermont Counties in Ohio and Boone County in Kentucky.

Contact Greater Cincinnati Water Works for:

- Help calculating your charges
- Water service calls & water emergencies
- Meter repairs & maintenance
- Water, waste collection & sewer billing
- Rusty water complaints

Contact City of Mason for:

- Sewer Service & Emergencies (513) 229-8570
- Sewer Service & Emergencies: nights, weekends, holidays (513) 925-2525
- Stormwater (513) 229-8570
- Waste Collection (513) 229-8533

Please visit www.myGCWW.org or call Customer Service at (513) 591-7700.

Office hours are 7:30am – 5:30pm, Monday through Friday.



A Service of The City of Cincinnati

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WATER WORKS



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